

Accuracy, empathy, and alliance in the treatment of  
eating disorders: A clinical perspective

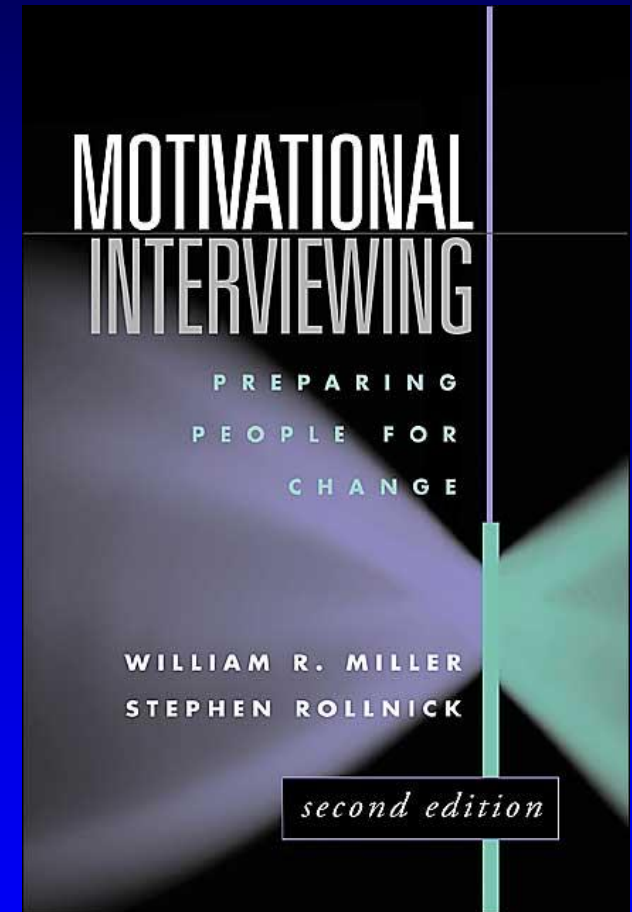
Kelly Bemis Vitousek  
University of Hawaii

10<sup>th</sup> London International Eating Disorders Conference, March 2011

My assignment is to give an essentially clinical perspective

– but a focus on technique doesn't fit the format

Skills acquired in two-day MI workshops  
decay during the first few months post-training



We have ~25 minutes

# Recommendations for therapists' set and style (Vitousek, Watson, & Wilson, 1998)

---

- be attuned to the patient's perspective
- be respectful of individuality and autonomy
- be collaborative
- be honest
- be curious
- be focused and systematic
- be patient

I'm going to step back to take a broader perspective  
on accuracy, empathy, and alliance in the ED field,  
with a couple of reflections on how we're coming along

It's not self-serving to say that the going can be rough  
for clinicians in this specialty area



Light-duty leave  
from their work with EDs





“But I did so little, and the patients just got well!”

Even specialists struggle to understand AN  
both accurately and compassionately –  
and many admit to finding it “mysterious”

# Common descriptors for AN

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- baffling
- mystifying
- puzzling
- impenetrable
- “non-understandable”

Clinicians may be more reluctant to own up  
to persistent problems with empathy and alliance  
but here is the verdict of one recovered patient ...

Psychotherapists do not like anorexics,  
and anorexics do not like psychotherapists.

*- MacLeod, 1982, p. 121*

I've worked in the ED field long enough  
to reminisce and compare past with present,  
and here are some impressions\* ...

\* reliability and validity not guaranteed

We're doing a better job of talking with our patients

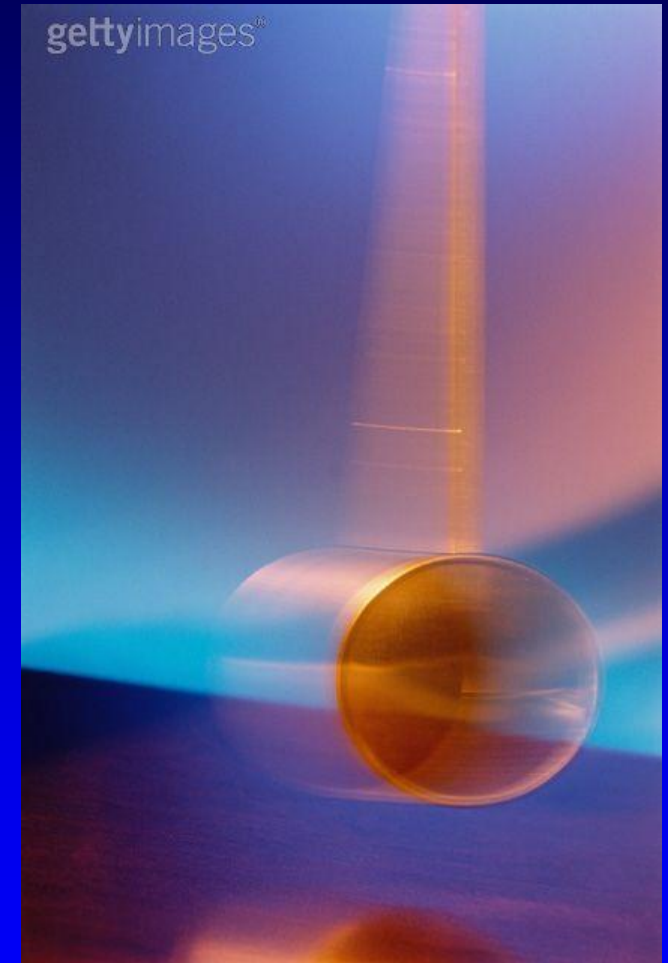
# Likely contributors

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- broad developments in the treatment field (e.g., MI, DBT)
- increasingly specific descriptions of ED therapies (e.g., manuals on CBT, FT)
- heightened interest in ED patients' own perspectives on motives, symptoms, and the prospect of change



Recently, we've started to feel somewhat let down  
by motivational methods  
because they didn't do the trick, after all ...



# MOTIVATIONAL INTERVIEWING

PREPARING  
PEOPLE FOR  
CHANGE

WILLIAM R. MILLER  
STEPHEN ROLLNICK

*second edition*

# MOTIVATIONAL INTERVIEWING

THE DEFINITIVE MANUAL  
FOR CURING ALL  
PSYCHIATRIC DISORDERS

WILLIAM R. MILLER  
STEPHEN ROLLNICK

*second edition*

# Which of these should go?

---

- be attuned to the patient's perspective
- be respectful of individuality and autonomy
- be collaborative
- be honest
- be curious
- be focused and systematic
- be patient

It should be noted, too, that we may be doing a better job  
of talking about talking with our patients,  
without actually using the styles we endorse

[Research on MI has obtained] near-zero correlations between clinicians' self-perceived competence [and] their actual observed proficiency [in rated samples].

- *Miller & Rollnick, 2009, p. 136*

Another positive change:

We're more invested in finding ways to see these disorders that bypass blame



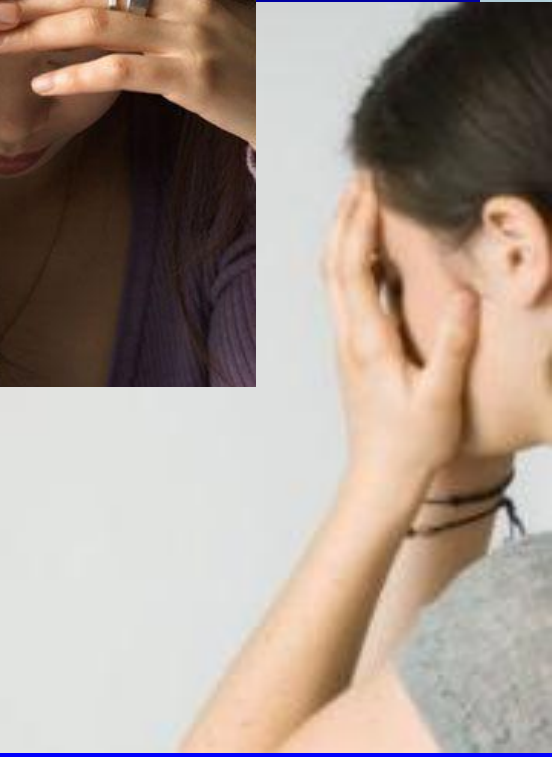
We do a better job of appreciating and communicating  
the difficulty of change



I don't know that we've learned to listen to what patients say  
or to observe what they do more thoughtfully and analytically

We still have trouble coming to terms with AN itself

The disorder has some rather awkward features



*Image Bank*

*Getty*



Guilt

Depression

OCD

Perfectionism

Fear

Loneliness

Self-doubt

ASC

Social anxiety



Pride

Guilt

Denial

Effortfulness

Superiority

OCD

Competition

Perfectionism

Self-doubt

Self-doubt

ASC

Cultivated fears

Anxiety

Desire

Desire

Desire

Desire

Desire

Desire

Desire

Desire

Desire

Desire

Desire

Desire

Desire

# NOTE TO SELF

DATE:	URGENT	BRILLIANT IDEA
	REQUIRES FOLLOW-UP	LATE-NIGHT Musing
RE:	DON'T FORGET	JUST A THOUGHT
	TO BE FILED	HOPELESSLY RANDOM
CC:	MEMORIZE THEN BURN	NOT ACTUALLY TO SELF

***THINK BEFORE YOU EAT -  
no more snacking on impulse!***

***Never forget: Fat is poison, and  
cheese is just smelly, rotten fat  
that makes you fat***

***Remember how disgusting  
you looked at 100 lbs.***

***Get back on track right now and  
STOP BEING A LAZY PIG!***

RECEIVED BY SELF



OCD patients don't need sticky notes to remember to wash their hands ...



**Stay home!**

... or agoraphobic patients  
to remain indoors



These features are highly distinctive –  
and almost certainly contribute to our problems in treatment

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“That’s just the Anorexic Voice,  
and I don’t want to hear it”

~~Pride~~

Guilt

~~Competition~~

~~Effortfulness~~

OCD

Depression

Perfectionism

Loneliness

Fear

Self-doubt

~~Desire~~

~~Superiority~~

ASC

Social anxiety

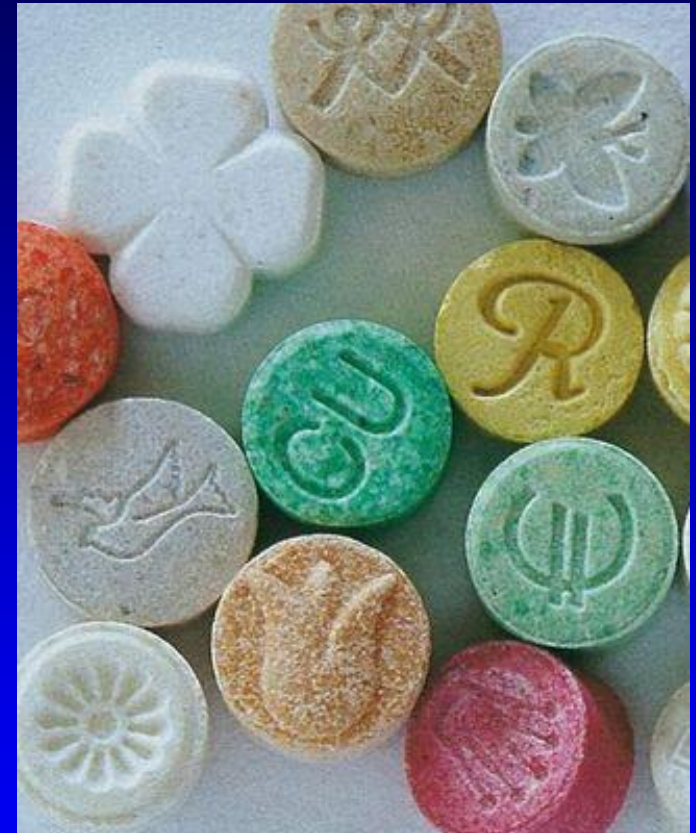
~~Cultivated fears~~



The term “accurate empathy” has two components:

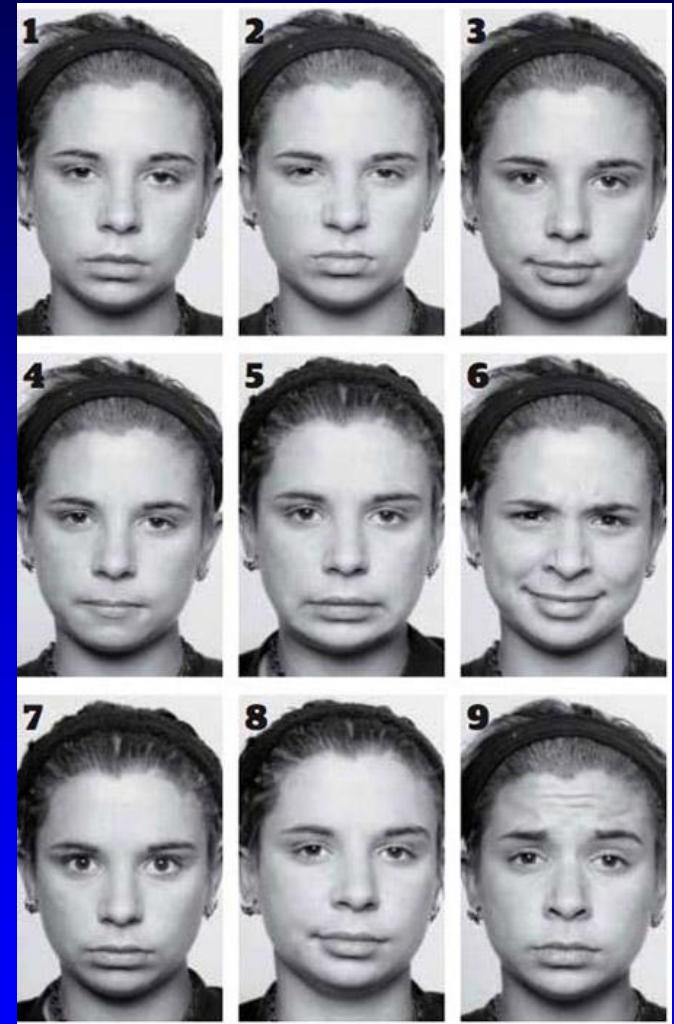
We feel attuned to others’ experience,  
and we actually get it right

MDMA (aka ecstasy or the “love drug”)  
has been called an *empathogen*  
on the basis of its apparent power to promote  
social connectedness and understanding



In a recent study comparing the effects  
of MDMA, meth, and placebo,  
both drugs increased aspects of social approach  
behavior and warm-and-fuzzy feelings

MDMA, however, actually decreased the accuracy with which subjects could identify threat-related signals in the faces of others





Although it might increase feelings of interpersonal connection,  
ecstasy can subtly impair interpersonal competence.

- *Bedi et al., 2010, p. 1139*

No empathogen, after all –  
just positively skewed distortion





An instructive analogy for the ED field?

Some of the devices we adopt in an effort  
to relate more positively to our patients  
may be pseudo-empathogens, too

Here are three popular constructs ...

# It's not really you, it's:

---

- your brain disorder
- your anosognosia
- an Alien Anorexic Invader



Talking  
Points

It's not about eating and weight\*

\* your thoughts, feelings, and behaviors notwithstanding  
(and despite the central focus of our best-supported treatments)



It's not a question of choice\*

\* though we expect you to make different choices henceforth  
(and can't treat you effectively if you won't)

Some quick clarifications ...

Each of these formulations  
contains more than a kernel of truth



- AN is inarguably a brain disorder (what else could it be?)
- denial of illness is a notable feature
- a person with acute AN is in many senses “not herself”
- it’s not all about eating and weight
- capacity to choose is clearly constrained

But there are problems with each of these constructions –  
particularly when we ask them to bear more of the load of AN  
than they can reasonably support

... and especially when we're not sure what we mean  
when we invoke them

At this point in time, when we endorse the construct  
of “brain disorder” in our field ...

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**BD-NOS**



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BD #1

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BD #2

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BD #3

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Starvation BD

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BD #2

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BD #3

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Starvation BD

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Hard-wired  
traits

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BD #3

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Starvation BD

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Hard-wired  
traits

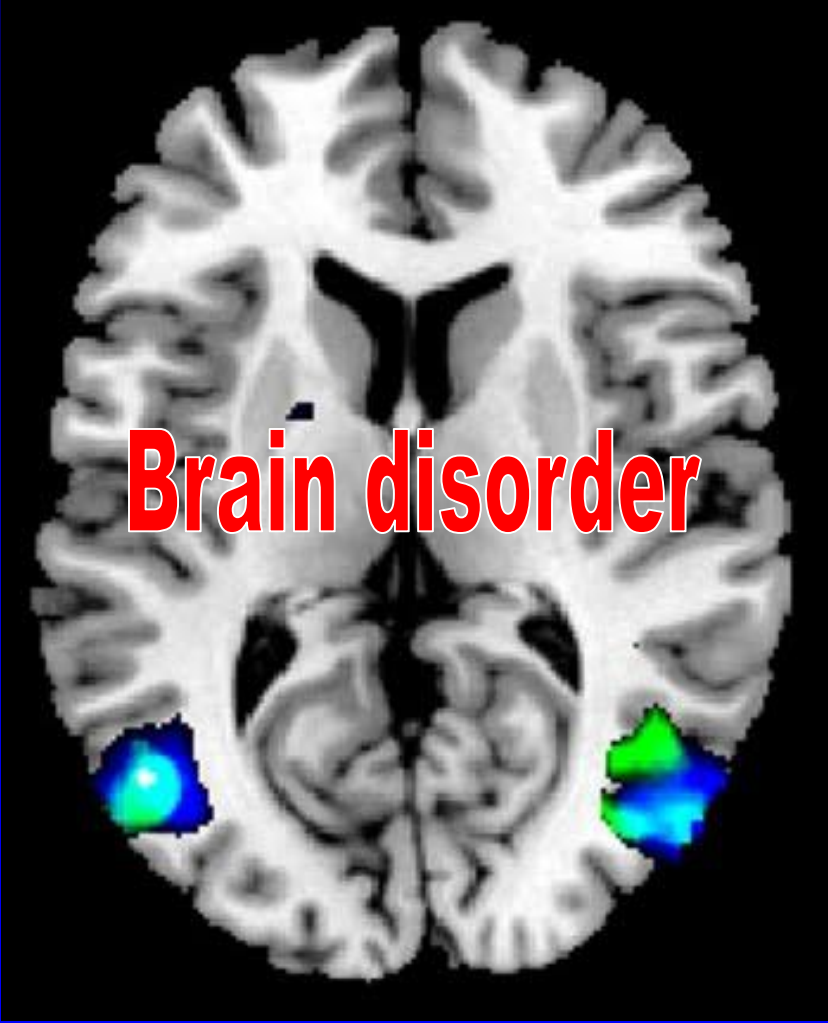
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Something  
AN-specific?

I have little doubt that at least Models #1 and 2  
will yield clarifying – and perhaps useful – information

But at present, the popularity of the BD construct  
cannot be explained by the knowledge base



... at least in part because it lets us  
detour around the bumpier bits of AN







I think we make similar use  
of the Alien Anorexic Invader ...



and the premise that elements of volition  
are absent from this disorder



So what is the problem?

If there is some truth to these constructions ...

And they make it easier to bypass blame ...

And get AN taken more seriously ...

And explain it to parents ...

And side with our patients ...

Why be concerned?

# 1

The matter of accurate empathy

There is no Alien Anorexic Invader



... and AN is about eating and weight  
(as well as other things – which vary)





When we denature the disorder in this way,  
we imply that AN would be trivial if it did concern such matters

And that's really terribly awkward ... since it does

Here's what baffles me:

The idea that patients forfeit the right to compassion  
if they do have a hand in their suffering

If that's true ... we're all in big trouble  
in our own daily lives

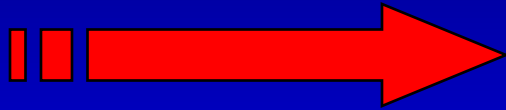
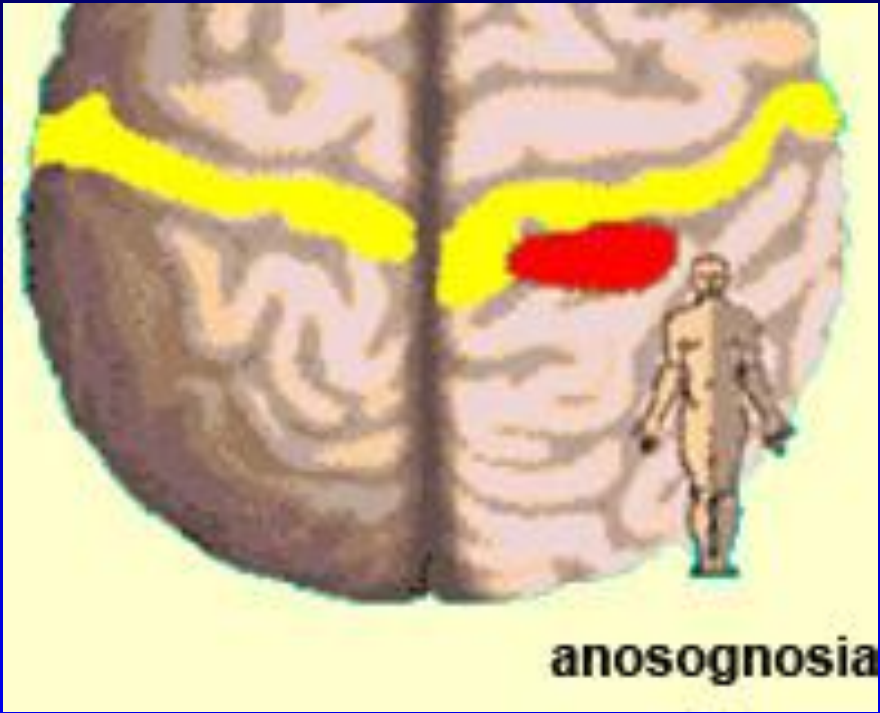
# 2

They can't work around  
the central problems of treatment

The “anosognosia” example



The term comes to us from neurology,  
by way of schizophrenia





Just one example of how far we have to stretch  
the construct to cover the case of AN ...



There are apparently a lot more anorexics out there than when I first started treatment. Now it seems like everybody and their sister has an eating disorder.

It kind of – don't make fun of me – but it kind of upsets me. It takes away the specialness ... I mean, God! You know? I kind of get angry because they get the name without the work.

*- Clinic patient*

If this is anosognosia – it's traveled a very long way



anosognosia

We might find it helpful to begin  
by consulting experts in other disorders  
where the pattern is prominent

# I AM NOT SICK, I DON'T NEED HELP!

*Revised & Updated*



How to Help Someone with  
Mental Illness Accept Treatment

**Xavier Amador**

Perhaps the best-recognized authority  
knows the problem from two perspectives:  
Professional and familial



Xavier Amador

So what advice can he offer our field,  
if we adopt the construct?

# I AM NOT SICK, I DON'T NEED HELP!

Revised & Updated



How to Help Someone with  
Mental Illness Accept Treatment

**Xavier Amador**

In most cases, a “medical model” or benevolent paternal ethic is the wrong approach to treating patients with anosognosia.

*- Amador, 2007*



The first step is to stop arguing and start listening to your loved one in a way that leaves him feeling that his point of view – including his delusional ideas and belief that he is not sick – is being respected.

*- Amador, 2007, p. 43*



The emphasis is on acknowledging that your loved one has personal choice and responsibility for the decisions he makes about his life.

*- Amador, 2007, p. 48*

By saying this, I empower the patient ... More important, it comes from my heart. I believe it.

*- Amador, 2007, p. 85*

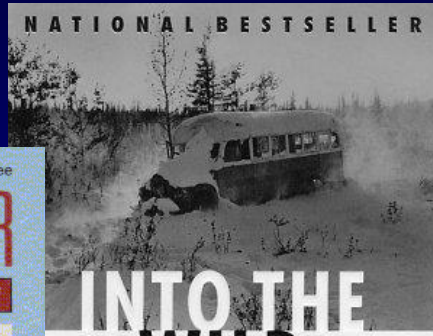
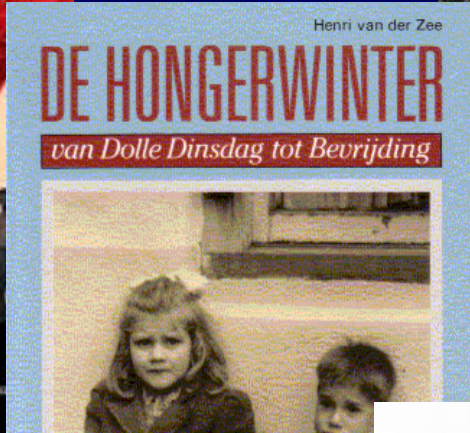
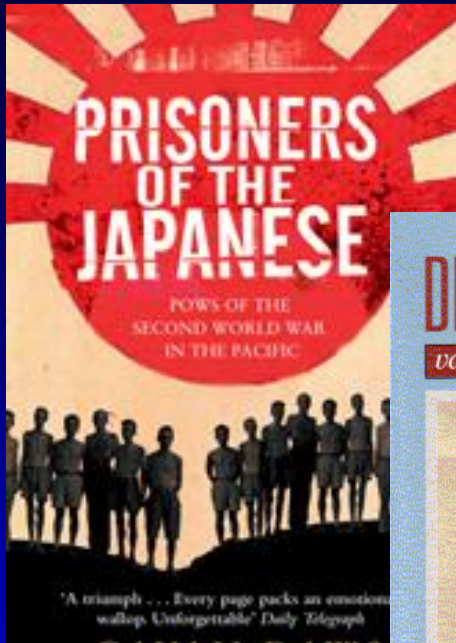
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I think we can do better

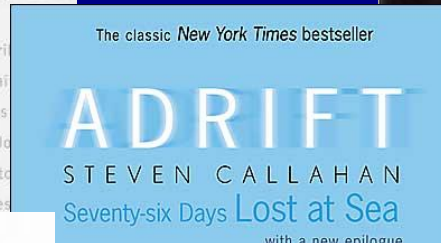
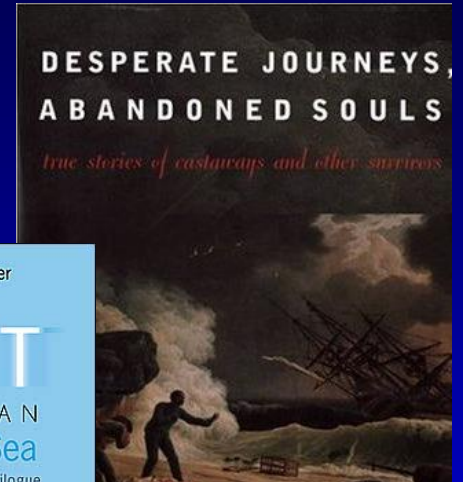
These constructs attempt to make AN more sympathetic  
by making it more strange

In my own clinical work, I've always found it most helpful to de-mystify the disorder – to make it more accessible, lawful, and/or familiar to both patients and families

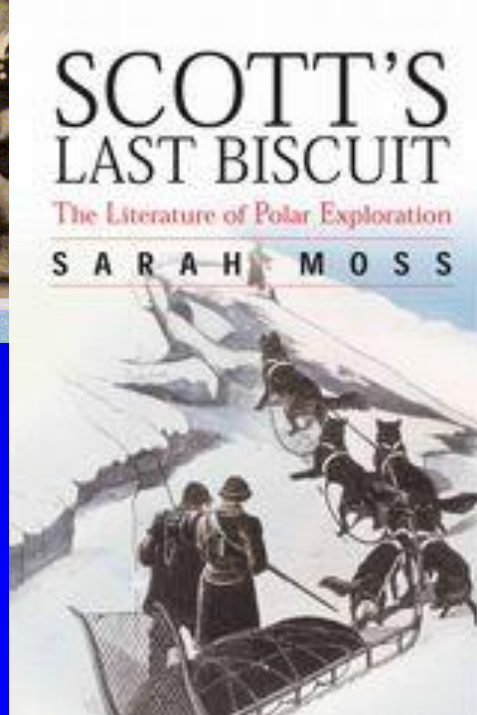
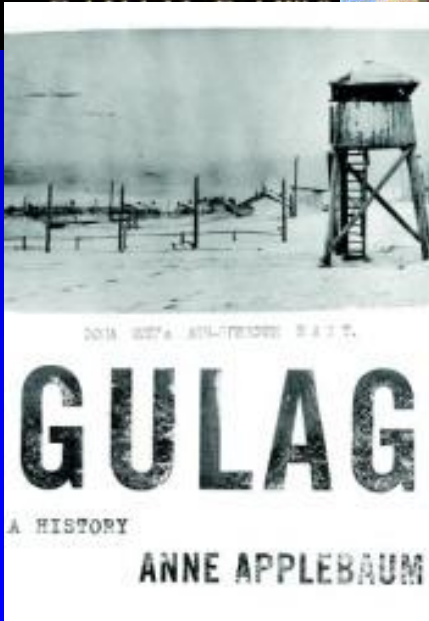
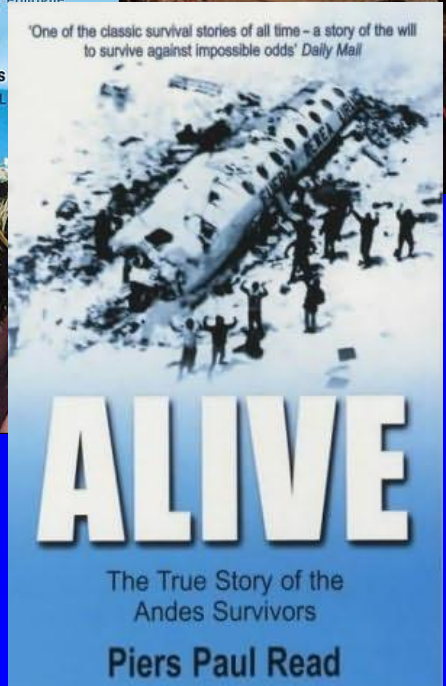
It's not a question of normalizing AN itself –  
but of translating its component parts into terms  
we can better understand



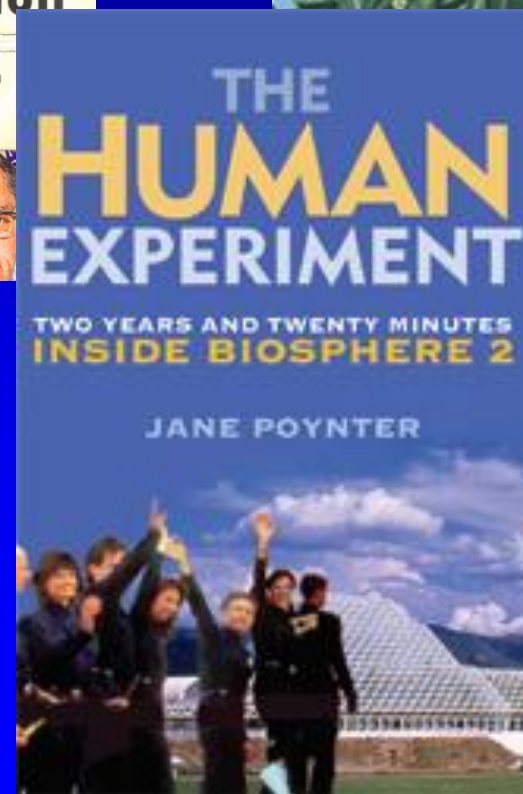
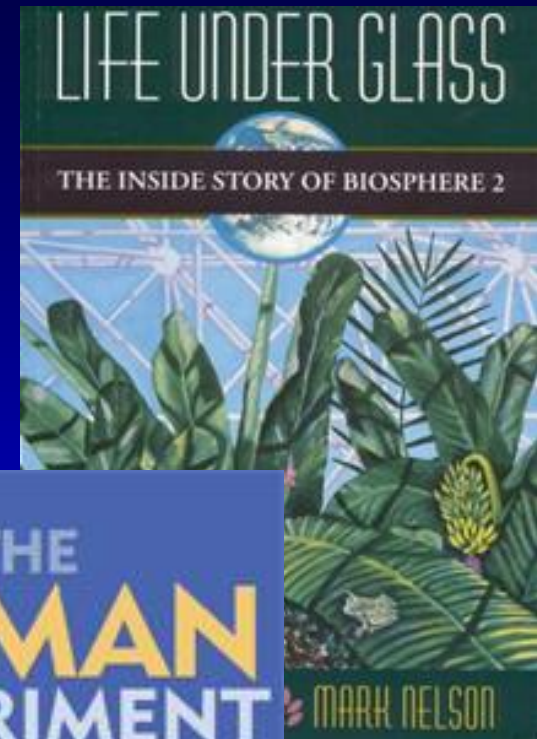
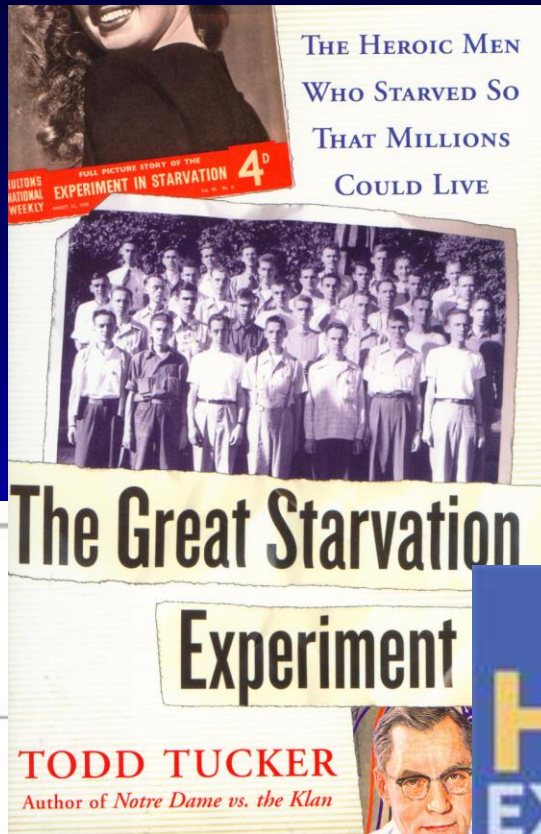
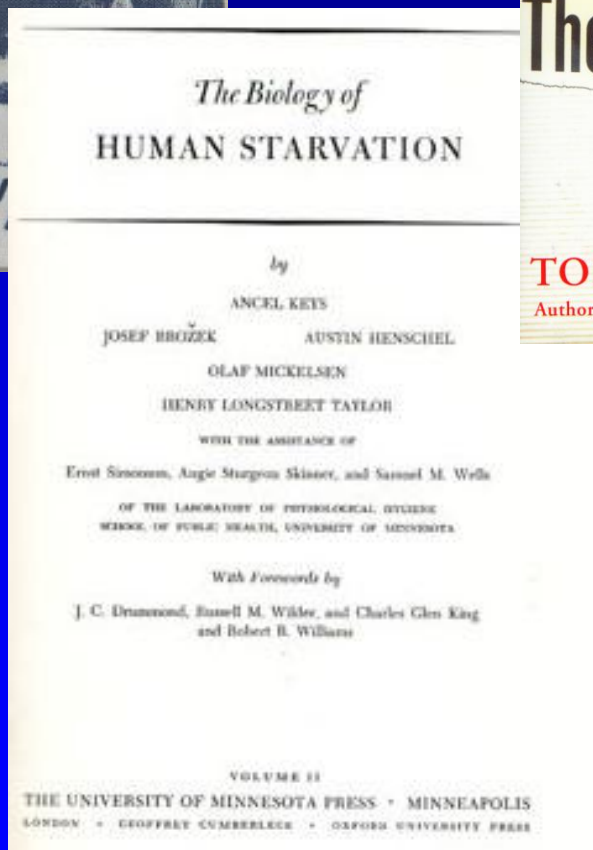
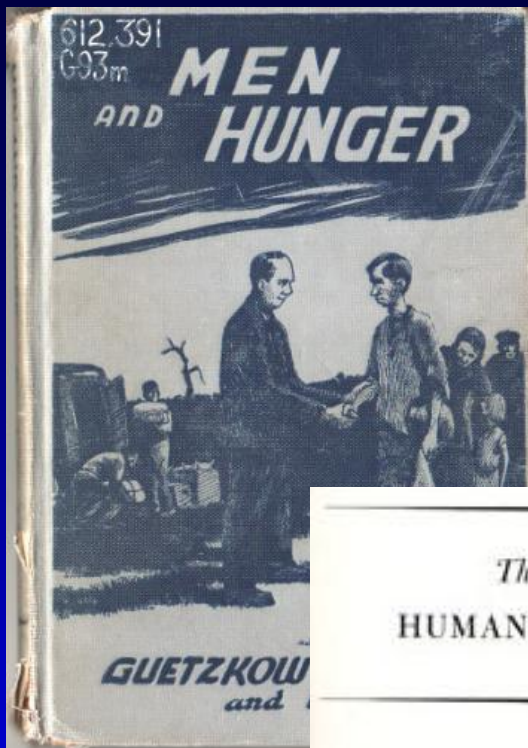
In April, a young man from a well-to-do family hitchhiked across Alaska and walked alone into the wilderness to find himself. His name was Christopher McCandless. He had given \$25,000 in savings to his parents and abandoned his car and most of his possessions.



One of the 100 best adventure books  
— NATIONAL GEOGRAPHIC EXPLORER









The things starving people do  
are highly predictable and fundamentally “normal”

and they are not “anorexic”

When I'm trying to explain to parents why their daughters  
might lie and cheat and manipulate,  
I don't invoke anosognosia or an anorexic alien ...

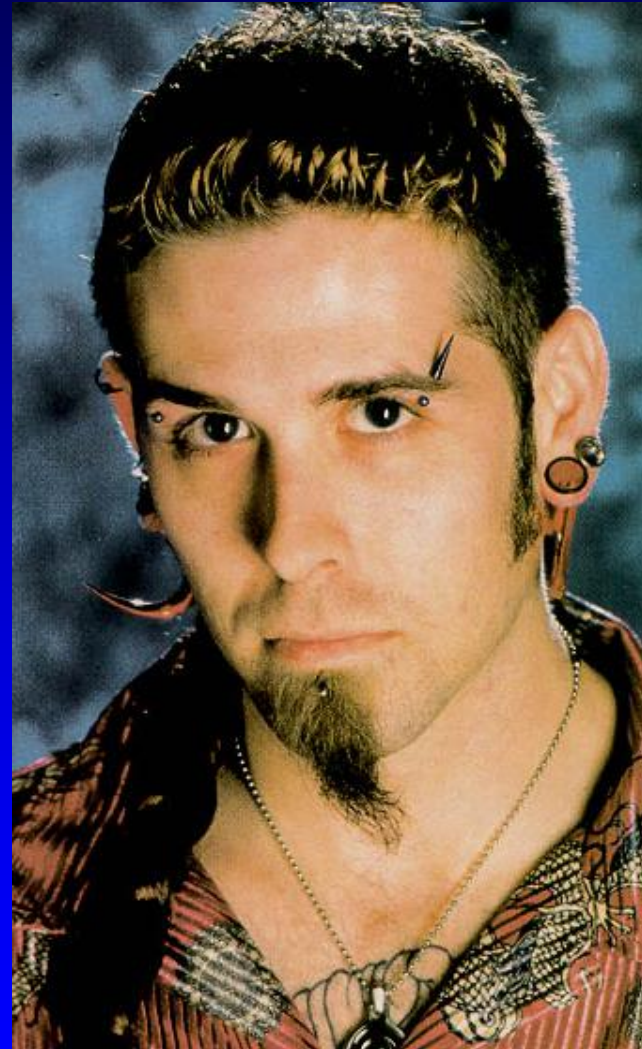
I ask them to think of something  
they value profoundly ...



... then to consider how they might respond  
if someone threatened to take it away



17-year-old daughter  
with a Dreadful Boyfriend





How can we normalize something as profoundly disturbed as the inability to see one's own appearance?



That one is easy:  
Facelift and comb-over



Taking an “extra-diagnostic” perspective on AN may help us understand it more accurately and more compassionately



It may also help us devise and deliver  
more effective treatments

Not just accurate empathy,  
but radical acceptance

For our patients' sake most of all,  
we need to come to terms with the disorder they have